

Customer delivery options developed for those last-minute purchases

Key Benefits

- Standard Tuesday to Saturday Next Day delivery service*
- Faster delivery for urgent parcels
- Choice of personalised real-time communication channels – SMS, E-mail and App
- Fully tracked service giving your customer peace of mind

Key Features

- Coverage of up to 98% of mainland UK addresses
- Exclusive courier service
- Separate billing and reporting

What The Service Will Do For You

Our Next Day service is underpinned by our proven doorstep service, the regular investment in the latest hand-held terminals (HHTs) and significant investment in our nationwide hubs. Our infrastructure provides a platform to facilitate Next Day delivery service for up to 98% of UK mainland addresses, offering greater user experience of those customers in search of a reliable premium service.

Using established IT programmes, the client will pre-advise this service option and present parcels to Hermes (Monday to Saturday*) for delivery to the customer on the next available working day.

Competitive pricing will provide an attractive and cost-efficient solution to support long-term business growth and enable our clients to work with fewer providers or a single service provider.

*Monday to Sunday, if you are using our 7 day service.

Up to
98%
coverage across
mainland UK

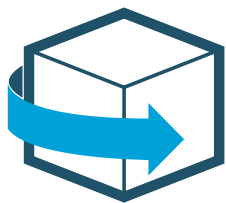
Do you want to offer a faster service to your time-sensitive customers?

Would you like to provide your customers with a quicker delivery service for those more urgent purchases?

If yes, simply contact your Hermes Business Development Manager or e-mail us at

hermes-uk@hermesworld.com

for further information.



Next Day

How Next Day works

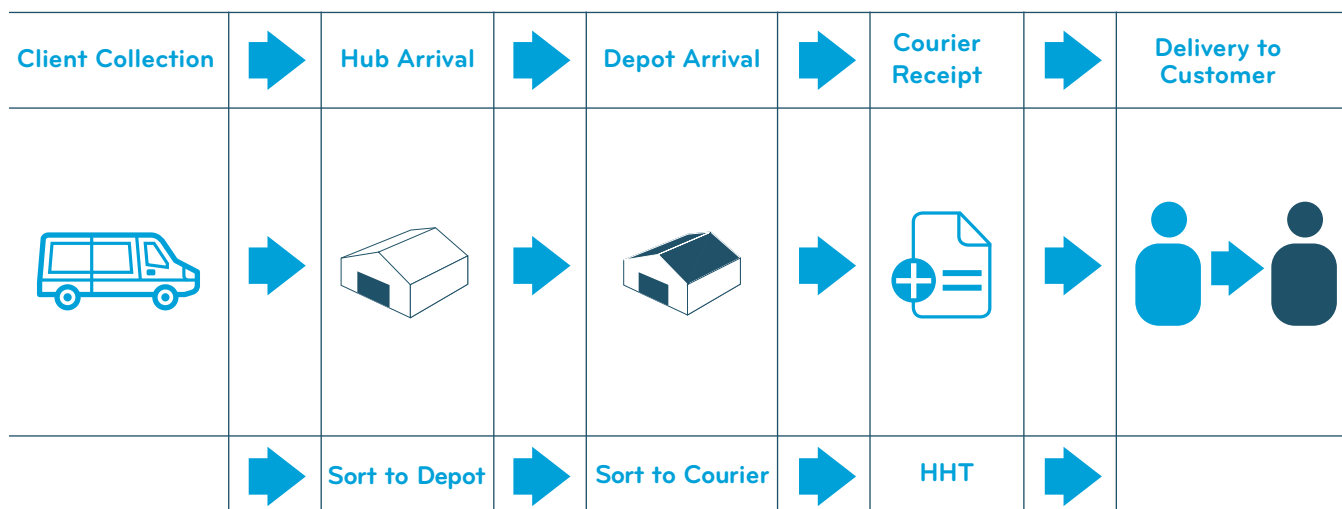
Key dynamics

- Trunking from client site → Day 0 (Time Critical)
- Hub Entry → Day 0
- Depot Receipt → Day 1
- Courier Receipt → Day 1
- Courier Delivery → Day 1

Standard process

- Advance view of courier working days
- Separate identification of traffic
- Priority handling & processing
- Delivery Tuesday to Saturday*
- Fully tracked service via web

*Monday to Sunday, if you are using our 7 day service



Standard service

- Delivery next working day
- Service reporting
- Separate billing
- Competitive pricing

Traffic specification

- Max length 120cm
- Max combined dimension 225cm
- Max weight 15kg