

# HERMES IN FIGURES

People have been speculating about figures and their secret meaning for millennia. Admittedly, the following figures from the world of Hermes do not contain any deep messages. But they are of interest to everybody. They provide short and snappy information – without the need for a maths degree!

300

▶ million packages were delivered by Hermes in Germany in 2010.

60.4%

▶ of the branch turnover in the German distance selling sector was achieved via e-commerce.

25,000

▶ consignments an hour can be sorted at Hermes' northern German HUB at Hannover-Langenhagen.

4.22

▶ minutes is the length of Hermes' new promotional film "You dream it up".

2000

▶ suppliers make up the network of Hermes-OTTO International, and it is continuing to grow.

26

▶ billion euros is the volume of sales of goods and services achieved by the Germany distance-selling trade on the basis of e-commerce.

500,000

▶ cubic metres of cabinets and upholstered furniture are moved each year in the central trans-shipment centre at Poznań in Poland.

6,000

▶ sausages in curry sauce are eaten each year by Hermes staff at the canteen of its headquarters. The second most popular dish is Caesar salad, with schnitzel coming third.

13,000

▶ delivery agents work for Hermes on a daily basis.

65

▶ Transit Points distribute consignments for Hermes Italia.

6

▶ HUBS and 59 branches make up the network of Hermes Logistik Gruppe Deutschland.

600

▶ metres is the average distance which a customer must travel in major cities to reach the nearest ParcelShop; in rural areas, the maximum distance is three kilometres.

18,146,000

▶ litres of fuel have been used to refuel vehicles of the HLGD fleet since 2005.

40%

0.03%

▶ is the damage/loss rate for deliveries by Hermes Logistik Gruppe Deutschland.

115

▶ million deliveries and collections per year make Hermes the largest courier network for private households in Great Britain.

29

▶ locations are marked on Hermes-OTTO International's map of the world.

360°

▶ Service: Hermes NexTec offers online retailers a full range of services – from design, implementation and operation to marketing.